

Project Number: 2016-1-RO01-KA203-024630

Active Listening

Practical Activity: Active Listening

Problem addressed: Avoid misunderstandings

Soft skill: Active Listening

Method: Role Play

- 1) Build groups of 4 persons. Distribute the role of a doctor, a parent, a sick child and an observer. The parent starts to explain the medical history. After that the doctor has to paraphrase it and particularly verbalize the feelings.
- 2) Now the parent has to give feedback. Has the doctor detected the important information? Did he convey his full attention to the patient and the parent?
- 3) The observer focusses on the techniques of listening. Did the doctor send gestural signals of communication? Did he give active feedback with his mimic?

